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SYSTEM AND METHOD FOR MEASURING AND PRICING MIDRANGE COMPUTER SERVER OUTSOURCING SERVICES

ABSTRACT OF THE INVENTION

A server support matrix system and method for measuring and pricing information technology services provided by small, midrange and large servers. The inventive system and method assigns capacity units to server systems based on size and applies the capacity units to categorize server systems for valuation. In addition, the inventive system and method provides for taking into account server application complexity, in the assignment of a usage type category, and different levels of support services which can be provided by the service provider. The variables of capacity unit, usage type and support service level are combined in a Server Support Matrix and are assigned costs based on their location in the matrix. The matrix allows service providers and customers to readily ascertain prospective charges and to project costs for next-generation servers.